We’re happy you’ve chosen to visit Universal Studios Hollywood, and we’ll do our best to make sure you have a terrific time here. We are always interested in hearing your comments and suggestions. If you have any questions or concerns, please stop by Guest Relations or call us at 818-622-3735. We’ll be glad to help.

For information, call: 1-800-864-8377

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**Height Requirements Quick Reference Guide**

**Despicable Me Minion Mayhem**
Must be at least 40” (102 cm). Children between 40” (102 cm) and 48” (122 cm) must be accompanied by a Supervising Companion.

**Flight of the Hippogriff™**
Must be at least 39” (99 cm). Children between 39” (99 cm) and 48” (122 cm) must be accompanied by a Supervising Companion.

**Harry Potter and the Forbidden Journey™**
Must be at least 48” (122 cm).

**Jurassic World –The Ride**
Must be at least 42” (107 cm). Children between 42” (107 cm) and 48” (122 cm) must be accompanied by a Supervising Companion.

**Revenge of the Mummy – The Ride**
Must be at least 48” (122 cm).

**The Secret Life of Pets: Off the Leash**
Must be at least 34” (86 cm). Children between 34” (86 cm) and 48” (102 cm) must be accompanied by a Supervising Companion.

**Silly Swirly Fun Ride**
Children under 48” (122 cm) must be accompanied by a Supervising Companion.

**The Simpsons Ride™**
Must be at least 40” (102 cm). Children between 40” (102 cm) and 48” (122 cm) must be accompanied by a Supervising Companion.

**TRANSFORMERS™: The Ride-3D**
Must be at least 40” (102 cm). Children between 40” (102 cm) and 48” (122 cm) must be accompanied by a Supervising Companion.

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**PARTICIPE RESPONSIBLY**

**FAILE TO FOLLOW POSTED GUIDELINES MAY RESULT IN SERIOUS INJURY OR EXPULSION FROM THE PARK**
We have provided this guide to give you as much detailed information about each attraction experience as possible. Our goal is to ensure that everyone is able to make well-informed decisions about their ability to safely, comfortably and conveniently experience each of our attractions. If, at any time, you feel that you do not have enough information to make these decisions, please contact any of our experienced Team Members for help in planning your day.

Additionally, we have included specific information for guests with disabilities. This information provides a clear outline of the accommodations at each attraction, as well as the physical requirements for entering or exiting ride vehicles and other attraction areas. It is important to note that, although all of our Team Members are eager to make your day as pleasant as possible, they are not trained in lifting or carrying techniques and therefore cannot provide physical assistance. We suggest that guests with disabilities bring a companion who can provide any physical assistance that may be needed.

Our goal is to provide the best accommodation possible to all of our guests. With the information that follows, and the expert assistance our Team Members can offer in answering questions, we are confident the experience you have with us will exceed your expectations!

In accordance with CDC guidelines we have enhanced sanitization procedures and implemented additional measures for distance spacing and screening. A face covering is required for all Guests and Team Members while traveling throughout our resort. If you have a disability that prevents you from wearing a face covering, please contact Guest Services about our alternate accommodation, which is to wear a face shield with drape during your visit. Please note that a face shield is not permitted on certain attractions, so Guests will have to switch to a face covering for those experiences.

We ask that all Guests comply with the following:

Face Covering Required
Wash your Hands often with soap and water
Keep 6 feet (2 meters) between your travel party and others

Please note that the CDC advised that older adults and people of any age who have serious underlying medical conditions might be at a higher risk for severe illness from COVID-19. Guest should evaluate their risk in determining whether to attend.

People who show no symptoms can spread COVID-19 if they are infected, any interaction with the general public poses an elevated risk of being exposed to COVID-19, and we cannot guarantee that you will not be exposed during your visit.

We appreciate your cooperation during this unprecedented time.
You will see the following symbols used throughout the Attraction Descriptions section and the Ride Warning signage:

- Attraction is not allowed for guests with a history of heart conditions or abnormal blood pressure.
- Attraction is not allowed for guests with a history of neck, back or similar physical conditions.
- Expectant mothers are not allowed on this attraction.
- Attraction is not recommended for those susceptible to motion sickness or dizziness.
- Attraction is not recommended for guests who are susceptible to fear of heights.
- Attraction is not recommended for guests who have medical sensitivity to strobe effects.
- Attraction is not recommended for guests who have medical sensitivity to fog effects.
- Attraction is not recommended for guests who have fear of enclosed spaces.
- Attraction is not recommended for guests wearing casts.
- Attraction is not recommended for recent surgery or other conditions that may be aggravated by this ride.
- Prosthetic limbs should be secured to prevent hazards or loss due to ride forces.
- One natural leg must fit underneath the shin guard. Prosthetic limbs should be secured to prevent hazards or loss due to ride forces.

Attraction employs safety restraints which may restrict certain guests from riding due to body shape and size. A test seat is available at select attractions to assist guests in determining their ability to ride.

- Guests must transfer to a manual wheelchair.
- Guests must be able to transfer to the ride vehicle's seating with assistance from another member of their party. Attraction Team Members may not assist.
- Guests may remain in their wheelchair throughout the attraction experience.
- Guests may remain in their Electric Convenience Vehicle (ECV) throughout the attraction experience.
- Guests must be of the indicated height to experience this attraction.
- Children within this range of height must be accompanied by a Supervising Companion.
- Parental discretion is recommended due to mature themes or frightening images.
- Closed Caption available.
- Open Caption monitors available.
- Audio available for portions of the attraction through Assistive Listening Devices.
- Large print scripts with Braille are available for loan.
- Attraction/ride vehicle can accommodate service animals.
- Attraction/ride vehicle not accessible for service animals. Service animal kennel available upon request.
PARKING
Guests entering the toll plaza with an accessible parking permit will be directed to the parking area for guests with disabilities.

WHEELCHAIR AND ELECTRIC CONVENIENCE VEHICLE RENTAL
Wheelchairs and Electric Convenience Vehicles (ECVs) are available for a fee at our wheelchair/stroller rental facility located just inside the main entrance.

RESTROOMS
All restrooms have wheelchair-accessible facilities and are located throughout the Park. Family Restrooms (single-user) are available on CityWalk near the west side restrooms, the wet play area of Super Silly Fun Land and adjacent to the Lower Lot restrooms.

FAMILY CENTER
The Family Center offers the following services:
- Quiet Rooms: Specially-equipped spaces where guests with autism spectrum disorder and their families can take a break. Sensory toys and therapy blankets available for use in quiet rooms upon request.
- Nursing Rooms: Private, lockable nursing rooms for breast feeding come with a chair and sink.
- Family Restrooms: Adult and children accessible single-user restrooms.

FIRST AID
We have two First Aid stations for your convenience, which are identified on the Studio Map by the First Aid symbol. One is located next to the Universal's Animal Actors show on the Upper Lot. The other is located next to Studio Store on the Lower Lot. Nurses are on duty during regular Park hours to assist you. Certified EMTs provide additional coverage throughout the Park. Please see any Team Member if you are in need of First Aid assistance.

GUESTS USING WHEELED MOBILITY DEVICES
Accessible routes and access for guests in wheeled mobility devices are provided throughout the property.

A shuttle equipped with a wheelchair lift is available to transport guests from the bottom of Universal Hollywood Drive (next to Lankershim Blvd.) to the hotels, CityWalk and the Theme Park. A shuttle is available to transport guests that cannot navigate the escalators between the Theme Park’s Lower Lot and Upper Lot. Please refer to your Studio Map to find Lower Lot/Upper Lot transportation locations.

For all Universal Studios Hollywood transportation options, wheelchairs, ECVs, Other Power-Driven Mobility Devices (OPDMDs) and other mobility devices must fit without being forced on lifts, ramps and in designated wheelchair spaces.

Wheelchairs, ECVs and OPDMDs must be tied down in the shuttle by a Universal Studios Hollywood driver. Guests in ECVs and OPDMDs must transfer to shuttle seating during the trip.

Guests may remain in strollers-as-wheelchairs unless the device is three-wheeled or a standard stroller. In these cases, the guest must transfer to shuttle seating during the trip.

For your enjoyment and convenience, Universal Studios Hollywood’s shopping and dining facilities are designed to be accessible to wheeled mobility devices.

Our outdoor stage shows have areas reserved for wheeled mobility devices. These areas are clearly marked with the International Symbol of Accessibility. If you need access to these areas, please notify a Team Member at the venue for assistance.

Due to their dramatic motion, none of the ride vehicles at Universal Studios Hollywood will accommodate standard wheelchairs, electric wheelchairs, ECVs or OPDMDs.

Our Studio Tour accommodates standard wheelchairs, electric wheelchairs but not ECVs or OPDMDs.

MANUAL-DRIVEN AND POWER-DRIVEN MOBILITY DEVICE SAFE USAGE POLICY
Guests must adhere to Universal Studios Hollywood’s safe usage policy for manual-driven and power-driven mobility devices, such as, but not limited to, standard wheelchairs, stroller-wheelchairs, scooters, walkers, or other manual-driven mobility devices and power-driven wheelchairs, Electric Convenience Vehicles/scooters, Segways or other power-driven mobility devices.

- Guests must operate these mobility devices at a safe speed equivalent to or slightly slower than surrounding pedestrians.
- Guests are responsible for any harm, damages or injury caused to any person or property due to the user’s intentional, reckless or negligent usage of these mobility devices.
- The Park is not responsible for any harm or damage caused to any mobility device by other Park guests, or while a mobility device is left unattended, or while a mobility device is used in violation of these rules.
- Powered mobility devices are prohibited on escalators and must utilize elevators and Alternate Transport Vehicles provided.
- Manual mobility devices are allowed on escalators but guests must exit the device and maintain control of it during the trip.
- Guests who cannot exit or maintain control of their device must utilize elevators and Alternate Transport Vehicles provided.
- Powered mobility devices must be powered down and keys removed (as applicable) when left unattended.

GUESTS USING ELECTRIC CONVENIENCE VEHICLES (ECVs) AND ELECTRIC WHEELCHAIRS
Our show and attraction entrances accommodate all wheelchairs (both standard and electric) and most ECVs.

GUESTS USING OXYGEN TANKS/DEVICES
Due to the dramatic movement of the ride vehicles and certain special effects at Universal Studios Hollywood, oxygen (including compressed and liquid) tanks are only permitted at the following locations:
- DreamWorks Theatre Featuring Kung Fu Panda (stationary seating only)
- Special Effects Show
- Universal’s Animal Actors
- WaterWorld

Oxygen concentrators or other related devices may be permitted if they can be secured and do not interfere with ride restraints. Please see a Team Member at specific venue for details.

HEARING DISABILITIES
Many Universal Studios Hollywood queues are equipped with amplified audio for assistive listening. Additionally, assistive listening is available throughout the attraction experience at the Special Effects Show, Universal’s Animal Actors and WaterWorld. Assistive listening headphones are available for loan at Guest Relations.

CAPTIONING
Caption monitoring is available upon request at designated attractions throughout the Park. Please check warning signs for availability. Ask a Team Member for assistance.

ASSISTANCE FOR GUESTS WHO ARE DEAF OR HARD OF HEARING
Video remote interpreting is available at Guest Relations and the First Aid stations. With one-week advance notice, sign language interpreting services will be made available at Universal Studios Hollywood at no charge. To arrange for sign language interpreting services, please contact Guest Relations via our website at www.UniversalStudiosHollywood.com or call us at 1-800-864-8377.
Any child who meets the minimum height requirement of an attraction but does not meet the 48-inch ride-alone height requirement must be accompanied by a Supervising Companion. A Supervising Companion is defined as someone who is 14 years of age or older and meets all other attraction ridership requirements.

At all of our attractions, children under 48” must be able to sit upright unassisted.

We have used a standard set of terms to describe each of our attractions. Our intent is to provide you with a clear understanding of each attraction’s dynamics and physical requirements so that you can make an informed decision about experiencing them. The attraction information in this guide will be presented in the following categories:

**ATTRACTION DESCRIPTION**
This section outlines the specific venue or attraction experience to be expected.

**IMPORTANT ACCESS INFORMATION**
This section outlines specific physical restrictions and requirements to ensure a comfortable and safe ride experience.

**RIDER REQUIREMENTS**
This section outlines necessary physical abilities required to be able to experience the ride.

**GUESTS WITH SERVICE ANIMALS**
This section outlines the level of accommodation and other special instructions for those guests accompanied by service animals. It is important to review this information fully before experiencing each attraction, consulting with any Team Member to clarify issues or questions that you may have.

**INFORMATION FOR GUESTS USING MOBILITY DEVICES**
This section outlines the level of accommodation and other special instructions for those persons using wheelchairs as they experience each attraction. It is important to review this information fully before experiencing each attraction, consulting with any Team Member to clarify issues or questions that you may have. As part of the IMPORTANT ACCESS INFORMATION, there are some fundamental requirements necessary to ride, which may differ slightly from attraction to attraction.
SAFETY ADVISORY

FOR YOUR SAFETY
Read all health and safety requirements for each attraction, as they are not all the same. You know your physical conditions and limitations; Universal Studios Hollywood does not. If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, do not experience the attraction.

RIDE INFORMATION
For your safety and the safety of others, always face forward, keeping your hands and feet inside the ride vehicle at all times. Remain seated until the ride comes to a complete stop or you receive instructions to exit the vehicle.

LOST ITEMS
Never attempt to recover a lost item while riding. Notify a Team Member for assistance and we will do everything we can to recover your property as quickly as possible. Lockers are provided to secure your personal belongings.

MAGNETIC FIELDS
Many common devices produce electric or magnetic fields. They are used in everyday life as well as in our Park. The magnetic fields are generally confined to the equipment and should pose no concern, as our guests are not exposed to the proximity of the fields.

RESTRAINT SYSTEMS
All passenger restraint systems, including lap bars, shoulder harnesses and seat belts, must be unobstructed and positioned and fastened properly to assure guest safety. Guests who do not fit properly within any safety restraint will not be permitted to ride.

Guests whose waistlines are 40” or greater may not be accommodated on the following rides and are strongly encouraged to try the test seats provided at the entrances of the attractions to ensure their ability to ride:

- Flight of the Hippogriff™
- Harry Potter and the Forbidden Journey™
- Revenge of the Mummy - The Ride
- The Secret Life of Pets: Off the Leash

Guests whose waistlines are 40” or greater may not be accommodated on the following rides:

- Despicable Me Minion Mayhem
- Jurassic World - The Ride
- The Simpsons Ride™
- TRANSFORMERS™: The Ride-3D

LOOSE AND FREE-FLOWING ARTICLES
Loose articles such as cellphones, backpacks, stuffed animals and hats must be secured on the vehicle, left with a non-rider or stored in a locker. In addition, items that could potentially extend out of the ride vehicle, such as umbrellas, selfie sticks or canes, must be properly secured. Guests with excessively long hair, long and flowing articles of clothing, or long accessories must remove, tuck in or tie back articles.

Each ride has unique loose-article restrictions. Please see a Team Member at each ride for more information. Lockers are available at the following attractions:

- Harry Potter and the Forbidden Journey™
- Jurassic World - The Ride
- Revenge of the Mummy - The Ride

ATTRACTION DESCRIPTIONS

Despicable Me Minion Mayhem

ATTRACTION DESCRIPTION
A ride that includes sudden tilting, shaking and jarring actions; it simulates a high-speed chase, extreme heights and sudden and dramatic accelerations, stops, climbs, and drops.

IMPORTANT ACCESS INFORMATION

This ride employs safety restraints which may restrict certain guests from riding due to body shape and size.

Secure all loose articles before riding. See a Team Member for further details.

RIDER REQUIREMENTS
You must be able to independently maintain an upright position, and brace and support your torso, neck, and head while absorbing sudden and dramatic movements throughout the experience.

When seated, a leg (natural or prosthetic) must extend to the edge of the seat or terminate below the knee.

You must transfer into the vehicle compartment, either independently or with assistance from your companion. Some ride vehicles have been modified to aid with your transfer. Please see a Team Member for assistance.

GUESTS WITH SERVICE ANIMALS
This walk-through attraction has adequate floor space throughout.

INFORMATION FOR GUESTS USING MOBILITY DEVICES

Dino Play for Kids

ATTRACTION DESCRIPTION
An outdoor, Jurassic period-themed playground.

IMPORTANT ACCESS INFORMATION

GUESTS WITH SERVICE ANIMALS
This walk-through attraction has adequate floor space throughout.

INFORMATION FOR GUESTS USING MOBILITY DEVICES
**DreamWorks Theatre**
*Featuring Kung Fu Panda*

**ATTRACTION DESCRIPTION**
An active movie experience presented in a theater-style setting with seat movement that includes sudden tilting, shaking and jarring actions.

**IMPORTANT ACCESS INFORMATION**

**RIDER REQUIREMENTS**
You must be able to independently maintain an upright position throughout the experience. Only one guest permitted per moving seat.

Guests wishing to experience seat movement must transfer into the seat either independently or with assistance from your companion. All seats at the end of the rows have been modified to aid with your transfer. Please see a Team Member for assistance.

**GUESTS WITH SERVICE ANIMALS**
This attraction has adequate floor space throughout, but it is recommended that guests sit at the end of the rows with service animals in the aisles.

**INFORMATION FOR GUESTS USING MOBILITY DEVICES**

**Flight of the Hippogriff™**

**ATTRACTION DESCRIPTION**
A high-speed roller coaster ride that includes sudden and dramatic accelerations, climbs, tilts and drops.

**IMPORTANT ACCESS INFORMATION**

This ride employs safety restraints which may restrict certain guests from riding due to body shape and size.

Guests whose waistlines are 40” or greater may not be accommodated on the ride and are strongly encouraged to try the test seat provided at the entrance of the attraction to assist guests in determining their ability to ride.

Secure all loose articles before riding. See a Team Member for further details.

**RIDER REQUIREMENTS**
You must be able to independently maintain an upright position, and brace and support your torso, neck, and head while absorbing sudden and dramatic movements throughout the experience.

When seated, a leg (natural or prosthetic) must extend to the edge of the seat or terminate below the knee.

You must transfer into the vehicle compartment, either independently or with assistance from your companion. Ride vehicles have been modified to aid with your transfer. Please see a Team Member for assistance.

**GUESTS WITH SERVICE ANIMALS**
This ride vehicle cannot accommodate service animals. A service animal kennel is available upon request.

**Harry Potter and the Forbidden Journey™**

**ATTRACTION DESCRIPTION**
A ride that moves through a building along a track and includes abrupt multi-directional motion that turns you on your back. Features sudden tilting, turning and jarring action, as well as simulations of a high-speed chase, extreme height with sudden and dramatic acceleration, spin, stops, climbs and dives.

**IMPORTANT ACCESS INFORMATION**

This ride employs safety restraints which may restrict certain guests from riding due to body shape and size.

Guests whose waistlines are 40” or greater may not be accommodated on the ride and are strongly encouraged to try the test seat provided at the entrance of the attraction to assist guests in determining their ability to ride.

Secure all loose articles before riding. See a Team Member for further details.

**RIDER REQUIREMENTS**
You must be able to independently maintain an upright position, and brace and support your torso, neck, and head while absorbing sudden and dramatic movements throughout the experience.

When seated, both legs (natural or prosthetic) must extend to the edge of the seat or terminate below the knee.

For guests with difficulty transitioning between stationary and moving platforms, a non-moving transfer station is available to aid with transfer. Please see a Team Member for assistance.

**GUESTS WITH SERVICE ANIMALS**
This ride vehicle cannot accommodate service animals. A service animal kennel is available upon request.
**Harry Potter and the Forbidden Journey™ (continued)**

INFORMATION FOR GUESTS USING MOBILITY DEVICES

Jurassic World – The Ride

**ATTRACTION DESCRIPTION**
A ride that moves along a water track and includes sudden and dramatic accelerations, steep inclines and drops from extreme heights. Riders will get significantly wet.

**IMPORTANT ACCESS INFORMATION**

This ride employs safety restraints which may restrict certain guests from riding due to body shape and size.

Secure all loose articles before riding. See a Team Member for further details.

**RIDER REQUIREMENTS**
You must be able to independently maintain an upright position, and brace and support your torso, neck and head throughout the experience.

When seated, both legs (natural or prosthetic) must extend to the edge of the seat or terminate below the knee.

You must navigate onto a moving walkway to board and disembark the vehicle. You must negotiate a 11" high barrier into the ride vehicle compartment, either independently or with assistance from your companion.

**GUESTS WITH SERVICE ANIMALS**
This attraction cannot accommodate service animals. A service animal kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES

Revenge of the Mummy – The Ride

**ATTRACTION DESCRIPTION**
A high-speed roller coaster ride that includes sudden and dramatic accelerations, climbs, tilts and drops, both forwards and backwards.

**IMPORTANT ACCESS INFORMATION**

This ride employs safety restraints which may restrict certain guests from riding due to body shape and size.

Guests whose waistlines are 40" or greater may not be accommodated on the ride and are strongly encouraged to try the test seat provided at the entrance of the attraction to assist guests in determining their ability to ride.

Secure all loose articles before riding. See a Team Member for further details.

**RIDER REQUIREMENTS**
You must be able to independently maintain an upright position, and brace and support your torso, neck and head throughout the experience.

When seated, one leg must fit under the shin guard and the other leg (natural or prosthetic) must extend to the edge of the seat or terminate below the knee.

You must transfer into the vehicle compartment, either independently or with assistance from your companion. Some ride vehicles have been modified to aid with your transfer. Please see a Team Member for assistance.

**GUESTS WITH SERVICE ANIMALS**
This ride vehicle cannot accommodate service animals. A service animal kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES

The Secret Life of Pets: Off the Leash

**ATTRACTION DESCRIPTION**
A ride that moves through a building along a track that includes slow turning and spinning. A moving walkway is used for boarding and disembarking vehicles.

**IMPORTANT ACCESS INFORMATION**

This ride employs safety restraints which may restrict certain guests from riding due to body shape and size.

Secure all loose articles before riding. See a Team Member for further details.

**RIDER REQUIREMENTS**
You must be able to independently maintain an upright position, and brace and support your torso, neck, and head throughout the experience.

When seated, a leg (natural or prosthetic) must extend to the edge of the seat or terminate below the knee.

You must navigate onto a moving walkway to board and disembark the vehicle. You must negotiate a 11" high barrier into the ride vehicle compartment, either independently or with assistance from your companion.

**GUESTS WITH SERVICE ANIMALS**
This ride vehicle cannot accommodate service animals. A service animal kennel is available upon request.

INFORMATION FOR GUESTS USING MOBILITY DEVICES
The Secret Life of Pets: Off the Leash (continued)

You must have the ability to transfer to the ride vehicle’s seating.

For Guests who cannot transfer, a wheelchair access vehicle is available. Please see a Team Member for assistance.

Motorized wheelchairs and electric convenience vehicles are not allowed in the ride queue. Guests using these mobility devices must have the ability to navigate to the ride vehicle without them or transfer to a standard wheelchair.

Stroller-wheelchairs are allowed on the wheelchair access vehicle but must be WC19 certified or contain at least four tie-down anchors.

Silly Swirly Fun Ride

ATTRACTION DESCRIPTION
A circular-motion ride with controls for moving the vehicle up and down.

IMPORTANT ACCESS INFORMATION

This ride employs restraints which may restrict certain guests from riding due to body shape and size.

Secure all loose articles before riding. See a Team Member for further details.

RIDER REQUIREMENTS
You must be able to independently maintain an upright position throughout the experience. No lap sitting.

When seated, a leg (natural or prosthetic) must extend to the edge of the seat or terminate below the knee.

You must negotiate a 10” high barrier into the ride vehicle compartment, either independently or with assistance from your companion. Some ride vehicles have been modified to aid with your transfer. Please see a Team Member for assistance.

GUESTS WITH SERVICE ANIMALS
The vehicle has minimal to adequate floor space. The vehicle has adequate side barriers for containment.

INFORMATION FOR GUESTS USING MOBILITY DEVICES

Special Effects Show

ATTRACTION DESCRIPTION
A live show in an enclosed theater including stunts and flame effects. Parental discretion is recommended due to mature themes.

IMPORTANT ACCESS INFORMATION

GUESTS WITH SERVICE ANIMALS
This show has adequate floor space throughout. There are various performers in direct proximity to the audience.

INFORMATION FOR GUESTS USING MOBILITY DEVICES

Designated wheelchair and ECV parking is located in the show. Strollers as wheelchairs are permitted in these locations.

Studio Tour

ATTRACTION DESCRIPTION
This tour lasts approximately 45-60 minutes and passes through the Backlot and several attractions at moderate speeds. Some attractions on the tour include sudden tilting, shaking and jarring actions as well as 3-D simulations of high-speed chases, extreme heights and sudden and dramatic accelerations, stops, climbs and drops. Riders will get wet. Parental discretion is recommended due to mature themes.

IMPORTANT ACCESS INFORMATION

The Simpsons Ride™ (continued)

This ride employs safety restraints which may restrict certain guests from riding due to body shape and size.

Secure all loose articles before riding. See a Team Member for further details.

RIDER REQUIREMENTS
You must be able to independently maintain an upright position, and brace and support your torso, neck, and head while absorbing sudden and dramatic movements throughout the experience.

When seated, a leg (natural or prosthetic) must extend to the edge of the seat or terminate below the knee.

You must negotiate a 10” high barrier into the ride vehicle compartment, either independently or with assistance from your companion. Some ride vehicles have been modified to aid with your transfer. Please see a Team Member for assistance.

GUESTS WITH SERVICE ANIMALS
The vehicle has minimal to adequate floor space. The vehicle has adequate side barriers for containment.

INFORMATION FOR GUESTS USING MOBILITY DEVICES

Designated wheelchair and ECV parking is located in the show. Strollers as wheelchairs are permitted in these locations.
**Super Silly Fun Land**

**ATTRACTION DESCRIPTION**  
An outdoor, Despicable Me-themed playground including dry and wet play areas. Guests inside the wet play area will get significantly wet.

**IMPORTANT ACCESS INFORMATION**

Shoes must be worn at all times. Please be under 48” to utilize the dry zone. Adults must be accompanied by a child.

**GUESTS WITH SERVICE ANIMALS**  
This walk-through attraction has adequate floor space throughout.

**INFORMATION FOR GUESTS USING MOBILITY DEVICES**


**TRANSFORMERS™: The Ride-3D**

**ATTRACTION DESCRIPTION**  
A ride that moves through a building along a track that includes sudden tilting, shaking and jarring actions as well as 3-D simulations of a high-speed chase, extreme heights and sudden and dramatic accelerations, stops, spins, climbs and drops. Parental discretion is recommended due to mature themes.

**IMPORTANT ACCESS INFORMATION**

This ride employs safety restraints which may restrict certain guests from riding due to body shape and size. Secure all loose articles before riding. See a Team Member for further details.

**GUESTS WITH SERVICE ANIMALS**  
The vehicle has minimal to adequate floor space. The vehicle has adequate side barriers for containment.

**INFORMATION FOR GUESTS USING MOBILITY DEVICES**


**Universal’s Animal Actors**

**ATTRACTION DESCRIPTION**  
A live show in an outdoor theater including trained animals performing routines with their trainers.

**IMPORTANT ACCESS INFORMATION**

**GUESTS WITH SERVICE ANIMALS**  
This show has adequate floor space throughout. There are various performers and animals in direct proximity to the audience.

**INFORMATION FOR GUESTS USING MOBILITY DEVICES**

Designated wheelchair and ECV parking located in the show. Strollers as wheelchairs are permitted in these locations.

**WaterWorld**

**ATTRACTION DESCRIPTION**  
A live show in an outdoor theater including stunts, loud explosion noises, flame effects and pyrotechnics. Guests sitting in the green “Soak Zone” seating will get significantly wet. Parental discretion is recommended due to mature themes.

**IMPORTANT ACCESS INFORMATION**

**GUESTS WITH SERVICE ANIMALS**  
This show has adequate floor space throughout.

**INFORMATION FOR GUESTS USING MOBILITY DEVICES**

Designated wheelchair and ECV parking is located in the show. Top-of-bleacher seating is accessible by wheelchair lift. Please see a Team Member for assistance. Strollers as wheelchairs are permitted in these locations.